

Technology Resources for Students

If students are having problems with a:

Link for all iPad Resources

DOE Issued iPad

<https://drive.google.com/drive/folders/lnJkRI9qecN2Y04kqNtBJDYbj0cl2D0zr?usp=sharing>



iPad

Troubleshooting Guide

<https://drive.google.com/file/d/IRzvAJWvqScXxq9oWLAInBcaJS5FiU00i/view?usp=sharing>

Network Issues Troubleshooting Video

<https://drive.google.com/file/d/ljk0hpCFn0I3VdCIKK7dmV8RIAxDHVVux/view?usp=sharing>

App and Network Issues Troubleshooting Video

https://drive.google.com/file/d/lv2INgmI5upxKJTvOFNfMJ6rPur+_oH4j/view?usp=sharing

Link for all for School Issued Devices Resources

School Issued Laptop or Chromebook

<https://drive.google.com/drive/folders/lnJkRI9qecN2Y04kqNtBJDYbj0cl2D0zr?usp=sharing>



Lenovo L430



Lenovo XI40e/XI3le



Chromebooks Acer C730

For Both

Need a Device

<https://coronavirus.schools.nyc/RemotelyEarningDevices>

Network Connectivity Test

<https://drive.google.com/file/d/lbnPOow8si5PEIkxD4z-siNYa5gzVAPnr/view?usp=sharing>

IS220 Family Tech Request Form

<https://forms.gle/JNTDCwaTS7sUGevv6>

Chromebook Update Guide

<https://drive.google.com/file/d/lk5hS3EEpNMkjQpjhOWCE3CpYk6PRjCWW/view?usp=sharing>

Camera Issues

<https://drive.google.com/file/d/lS6m4oULXam2dl08rgabOMFdhv6N8cshtI/view?usp=sharing>

Microphone Issues

<https://drive.google.com/file/d/lps5DVFVWpYmlvgefCh3QVZORH5yWMOy0/view?usp=sharing>